

Greetings!

Thank you for reaching out and starting on your own personal journey. Please note that I use wecounsel to manage my clients. If you're reading this, you've been or will be invited to activate your client portal. You'll be able to see my availability and request appointments at a time convenient for you. Billing and co-pays are also managed within this site. You'll also get appointment reminders via email and text.

I do offer standard in-office hour appointments; however, I also offer the option for tele-counseling through wecounsel. The wecounsel platform helps providers like me incorporate remote counseling in their practices through advanced cloud-based communication technologies, such as HIPAA-compliant video conferencing, asynchronous secure messaging, and Instant Chat among others features. Tele-counseling helps mental health providers close the gap for clients like you in accessing services and connect remotely in a cost-effective manner for a greater continuum of care. Benefits include reducing missed appointments in case of scheduling conflicts, travel, childcare, illness, transportation issues, or clients in locations outside of the Jacksonville, FL area. Appointments are accessible by use of a smartphone, tablet or computer.

Messages will be coming from success@wecounsel.com

You may visit my WeCounsel site at:

<https://portal.wecounsel.com/directory/73cbc4f8-d5f2-4742-ba73-9def2dac7463>

Client Portal Navigation Information can be found at:

<https://wecounsel.support.zendesk.com/hc/en-us/categories/115000196088-Client-Portal-Navigation>

Helpful Tips when using wecounsel

A major key to successful telehealth sessions is having the most up-to-date version of the Firefox, Chrome or Safari web browser. If your operating system will no longer allow you to update your web browser to the latest version, that operating system can no longer be supported.

Compatible Platforms:

Windows 7 32-bit and 64-bit

Windows 8 32-bit and 64-bit

Windows 10 32-bit and 64-bit (latest updates recommended)

Mac OS X 10.6 and later (latest updates recommended)

Compatible Browsers:

Chrome (recommended for computers and Android devices)

Firefox (recommended for computers and Android devices)

Safari 12.1 or later (required on iPhone and iPad) [Learn more here](#)

Internet Explorer (IE) 11 (plugin required for video sessions. You'll be prompted to download this when you click Start Session)

***Please ensure your browser of choice is up to date**

Psychology Today Therapist Site

https://www.psychologytoday.com/us/therapists/beyond-the-matter-counseling-consulting-srv-llc-jacksonville-fl/330972?sid=1518981042.0035_12640&search=beyond+the+matter&name=beyond+the+matter&ref=1&tr=ResultsName

My Business Website

<https://www.beyondthematter.net/>
<https://beyondthemattercounseling.com>

Once again thank you for choosing me and taking this first step. I look forward to working with you.

Sincerely,

Maria Giuliana, MA, LMHC
(FL MH12419)

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